



April 17, 2023

To Our Valued Customers,

Some of you may have concerns about unwarranted reports by the media about the viability and future of our company. This was prompted by comments made by our current landlord at a public hearing with HART (Honolulu Authority for Rapid Transit) board members. We would like to assure you that Service Printers Hawaii is not in “limbo” as implied, and we will continue our daily operations to service you as usual.

As with numerous other businesses in this direct corridor, we are considered a “displaced business” and have been collaborating with HART on relocation plans that will not disrupt or affect production. Once the move is completed, Service Printers Hawaii, Inc. will be in a home with a larger footprint which will allow us to offer enhanced services and products. We will issue an official announcement when we have a lease finalized.

In 2024, we will celebrate our 60th anniversary and we plan to continue to service you for many years to come. We value our relationship with you and on behalf of our entire SPH team, we thank you for your trust in us.

Please feel free to contact me if you have any additional questions or concerns.

Much Mahalo,

A handwritten signature in black ink, appearing to read 'Kathleen Yamashiroya'.

Kathleen Yamashiroya, President

